SEQTA Engage Mobile Phone App Update

Contents

Dear Parents,

We are updating the SEQTA Engage Mobile App to sign in with our new college URL details.

This requires you to change settings in the SEQTA Engage App (installed on your mobile phone) to point to our school domain: https://parent.crccs.vic.edu.au.

Most parents would have completed this in May this year; however, if you are unsure you can perform the following to check your current settings and update them if required.

It's important that you complete this before the 31st of August to ensure you stay connected.
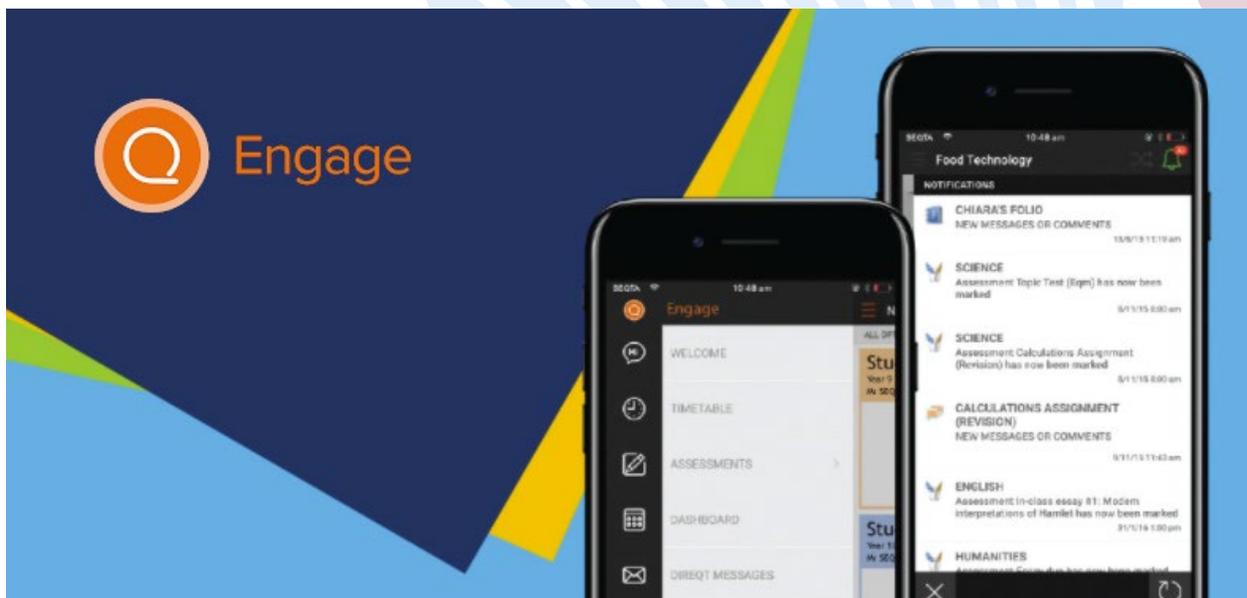
How to check my SEQTA Engage App is configured correctly.

1. Open the SEQTA Engage App

2. Select Settings
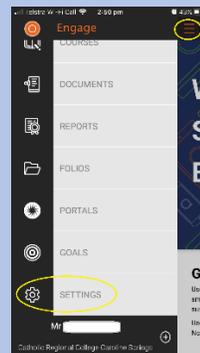
3. Click on Account:

4. Confirm the URL is:
   https://parent.crccs.vic.edu.au
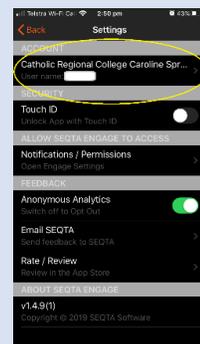
How to update my SEQTA Engage App to the correct URL.

If you need to update the URL, open the SEQTA Engage App on mobile device:

1. select the + symbol to add a new school
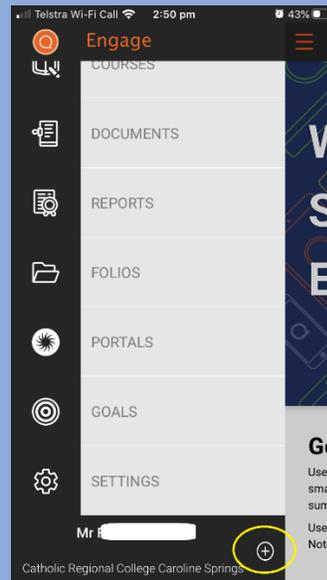
2. Select manual
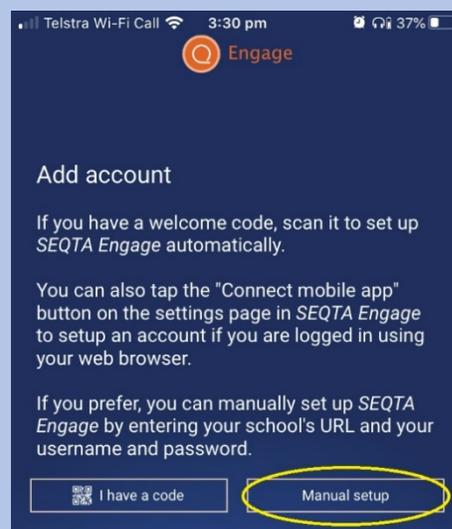
3. Enter parent.crccs.vic.edu.au
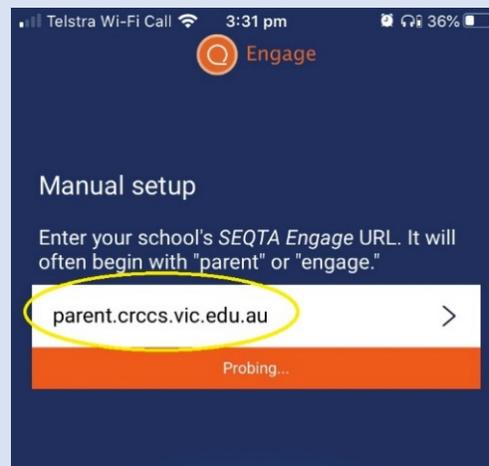
4. Enter your SEQTA Engage username and Password
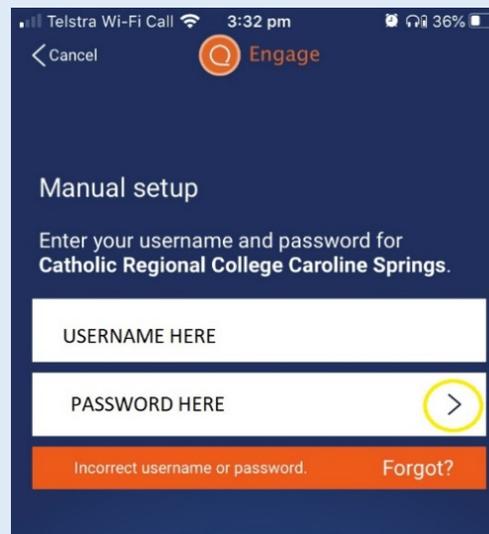
Alternatively, if you have signed into the SEQTA Engage App in a web browser on your mobile phone, you can easily set up the app by clicking on Settings, Connect mobile app

1. Settings

2. Connect Mobile App
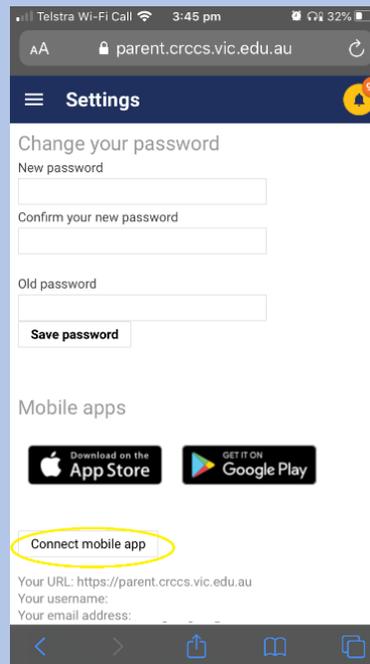
Forgot your password

By default, your username is your ID Number, that can be found on a recent statement or invoice and your password is your surname with a capital first letter.

If you have changed these details have forgotten your username or password, select forgot my password and enter your personal email address you have registered with school.

Follow the steps received in the email to reset your password

1. From the setup screen select Forgot?

2. Enter your personal email address you have registered with school
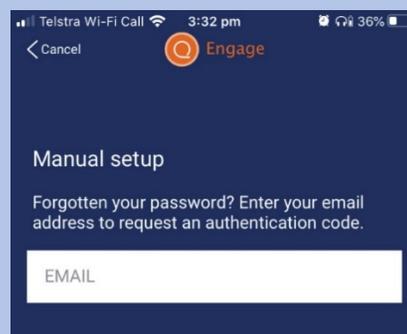
3. Follow the steps received in the email to reset your password

Videos: Update the SEQTA Engage App URL / Reset your SEQTA Engage Password